

# How to build sustainable temporary agency work



## Job-Person Match

Job requirements correspond to the temporary agency worker's attributes, competence and values

## Legislation

Occupational safety and health legislation and other labour legislation guides decent temporary agency work.

## Continuous Learning and Career Development

Education and career planning is part of temporary agency work. There is continuity in the employment relationships.

## Induction Training on Work

Induction training is comprehensive and systematic. Temporary work agency gives induction to employment and occupational health care practices. User company gives induction to work, working conditions and occupational health and safety.

**Safe, healthy, fair and productive temporary agency work**

## Interaction and Communication

Communication is interactive and flows smoothly between the worker, the temporary work agency, the user company, and the occupational health care.

## Cooperation

Worker, temporary work agency and user company cooperate. All parties know their rights and responsibilities and act accordingly. Work ability is taken care of in cooperation with the occupational health care.

## Participation

Workers are treated equally according to the principles for a safer space. Peer support is provided in the work community.

## Feedback

The worker, the temporary work agency, and the user company all give and receive feedback. The feedback is taken into account in the development of the work.

