Cooperation between the employer and employees in developing safety, health and well-being in SMEs

International Symposium on Occupational Safety and Hygiene 20.-21.7.2023

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11/09/2023 | 1



Introduction

- SMEs often lack the resources and competences needed to effectively manage and develop SHW
- Quite elementary measures may serve as a basis for developing SHW in SMEs
- Effective integration of traditional OSH and workplace health promotion is needed.
- SHW should be developed simultaneously and in close collaboration with the employer and employees
- More research into practices that help SMEs in developing occupational SHW in cooperation with their employees is needed



Aim of the study

The aim of this study was to investigate the development needs and practical measures for developing occupational safety, health and well-being in small and medium-sized enterprises.



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11/09/2023 | 3



Materials and Methods

Com- pany	Industry	No of em- ployees	No of inter- viewees	No of participants in workshop
1	Manufacturing	88	8 (1/7)*	15 (1/14)*
2	Manufacturing	130	8 (1/7)*	9 (1/8)*
3	Manufacturing	102	10 (1/9)*	11 (2/9)*
4	Manufacturing	32	8 (1/7)*	9 (1/8)*
5	Manufacturing	30	13 (1/12)*	12 (1/11)*
6	Manufacturing	196	14 (3/11)*	9 (3/6)*
7	Manufacturing	20	8 (2/6)*	9 (3/6)*
8	Administrative and support service activities	- 19	8 (1/7)*	8 (2/6)*
9	Water supply; sewerage, waste manage- ment and remediation activities	39	6 (0/6)*	n/a (video work- shop)

Table 1. Participating companies' and employees' background information

* Gender distribution (female/male)

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11/09/2023 | 4



Results 1/3

Table 2. Categorisation and examples of SHW resources

SHW category	Examples of SHW resources		
Content and organisation of the work	Wide-ranging work tasks and competence		
	Influencing over one's own ways of working		
	Flexible working hours and tasks		
	Control over one's own work		
Work community	Fellow workers and their support		
	Equality		
	Good community spirit		
Work environment and equipment	Good work equipment		
	Good personal protective equipment		
	Good and proactive maintenance of the work equipment		



Results 2/3

SHW category	SHW subcategory		
Content and organisation of the work	Improving the flow of information		
	Prioritising tasks of great urgency		
	Improving flow of parts and related information from one stage of work to the next		
	Developing orientation of new employees		
	Developing training		
	Reducing the burden of jobs that involve travel, specifically installation work		
Work community	Improving community spirit		
	Informing employees of progress on issues brought out by these employees		
	Developing work ability activities		
Work environment and equipment	Improving tidiness and orderliness		
	Improving workspaces		
	Improving passages		
	Improving availability and usability of tools		

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Discussion

- The integration of the SHW supported comprehensive development of OSH within psychosocial perspective, which often receives less attention
- Most of the identified development actions were quite simple and easy to carry out
- This study adds on the current discussion on integrating traditional OSH perspectives and well-being at work
- The study provides practical measures especially suitable for SMEs

